



## COURSE DESCRIPTION

Instructor's Guide  <b>COURSE DESCRIPTION</b>	Course Code: CJSC02520
	Duration: 2 Working Days
	Issued: 2020
Course Title : DEVELOPING LEADERS	
Course Purpose:  This programme allows participants to learn the skills of leading others through empowerment, trust and focusing on developing others. It will provide participants an opportunity to learn and practice the situational leadership model to help you master the skill of getting work done more successfully and effectively with others, one-on-one or in teams.	
Target Population:  The target population will be existing airport and airline supervisors and managers working with airlines or airports primarily responsible for provision of aviation related services to passengers and others.	
Topics that will be covered: <ul style="list-style-type: none"><li>• Common language to talk performance and development and how to conduct powerful conversation</li><li>• How to assess and meet the needs of your team members</li><li>• Variety of leadership skills and behavior for influencing individuals and leading teams</li><li>• Apply team development tools to boost a team towards top performance</li><li>• Practice of real work situations and communication.</li><li>• Skills practice using leadership skills to meet developmental stage of staff</li></ul>	