



COURSE DESCRIPTION

Instructor's Guide COURSE DESCRIPTION	Course Code: CJSC03120
	Duration: 5 Working Days
	Issued: 2020
Course Title : CHANGE MANAGEMENT	
Course Purpose: This course will teach practitioners and managers the practical steps and skills involved in delivering successful business change, for example organizational re-structuring.	
Key learning objectives include: <ul style="list-style-type: none">• To demonstrate how to plan, launch and deliver successful change programmes• To demonstrate the skills necessary to deliver change• To demonstrate the core principles and strategies of change	
Target Population: The target population will be existing airport and airline supervisors and managers working with airlines or airports primarily responsible for provision of aviation related services to passengers and others.	
Topics that will be covered: <ul style="list-style-type: none">• What is Change Mgt?• Goals & Vision setting• Planning for Change• Change Strategies for organization• Resistance and Change• Managing & Sustain Change-Safety Management Perspective• International Case Studies	

