



COURSE DESCRIPTION

Instructor's Guide COURSE DESCRIPTION	Course Code: CJSC02620 <hr/> Duration: 2 Working Days <hr/> Issued: 2020
Course Title : BUILDING HIGH PERFORMANCE TEAMS	
Course Purpose: The programme uses the model of the Building High Performing Teams and teaches team members and leaders how to function more efficiently, create a clear vision and purpose, empower and involve people, manage conflict and change, create an open, productive environment, and celebrate success. Based on the concepts of Situational Leadership II and group development, this workshop provides a conceptual framework to help organizations move toward a successful team-based environment.	
Target Population: The target population will be existing airport and airline supervisors and managers working with airlines or airports primarily responsible for provision of aviation related services to passengers and others.	
Topics that will be covered: <ul style="list-style-type: none"> • Essential Team Dynamics • Establishing Team Goals • The importance of a Team Charter • Achieving Team Effectiveness • Belbin Team Roles • Team Exercises • Creating a Positive Team Environment • Handling Problems in the Team 	